

FLINDERS AQUATIC ACADEMY ENROLMENT FORM

PARENT DETAILS:

--	--	--

HOME ADDRESS:

--

SUBURB:

POST CODE:

--	--

MOBILE:

HOME PHONE:

WORK PHONE:

--	--	--

EMAIL ADDRESS:

--

EMERGENCY CONTACTS:

NAME:

PHONE NUMBER:

RELATIONSHIP TO CHILD:

CHILDREN DETAILS:

CHILD NAME:

SURNAME:

DATE OF BIRTH:

ASSESSED LEVEL:

CHILD NAME:	SURNAME:	DATE OF BIRTH:	ASSESSED LEVEL:

MEDICAL HISTORY:

CONDITION:

TREATMENT:

CARRIES OWN
MEDICATION?

PROVIDE COPY OF ACTION
PLAN

CONDITION:	TREATMENT:	CARRIES OWN MEDICATION?	PROVIDE COPY OF ACTION PLAN

DECLARATION

I hereby declare that above information is an accurate record of my child's health. I understand that it is my responsibility to inform the FLINDERS AQUATIC ACADEMY of any changes to these details along with providing updated copies of action plans.

SIGNED: _____

PRINT NAME: _____

ALL TERM BOOKING FEES, and intensive HOLIDAY BLOCKS are to be paid in full in advance prior to commencement and upon process of booking. Please read and sign the Terms and Conditions for FLINDERS AQUATIC ACADEMY.

I have read and agreed to the terms and conditions (over the page)

I do give media consent

I do **not** give media consent

DO YOU ATTEND MFAC SCHOOL- YES NO

FAA ACADEMY LESSON AND SQUAD POLICIES

TERMS AND CONDITIONS

To ensure that every participant receives the maximum benefit from our service, please take the time to read through the following Terms and Conditions, relevant to the FLINDERS AQUATIC ACADEMY.

GENERAL CONDITIONS:

All participants must abide by the General Terms and Conditions of the FLINDERS AQUATIC ACADEMY program. Management reserves the right to refuse entry, suspend or cancel a membership without refund, or request any person to leave the premises if that person does not behave in a responsible manner, uses abusive language, is under the influence of drugs and/or alcohol or does not adhere to the general conditions of entry. **Parents coaching from the sidelines is prohibited.** Every effort will be made to adhere to the timetable of bookings, but FLINDERS AQUATIC ACADEMY reserves the right to change and alter classes, claire.e.elliott@team.telstra.com as necessary.

PAYMENT OF FEES:

All associated fees per term booking for each swimmer must be paid in full at registration and prior to start. Overdue payments may incur a %10 late fee. Holiday intensive programmes will be available in between terms at an additional cost. These blocks also require payment prior to commencement. All payments can be made at the kiosk (reception) via CREDIT CARD, CASH, payment methods, over the phone or via the INTRAC Booking system via the FAA Website. **All fees and Passes are non-refundable. Please note that any credits that are not used up after 1 year, will not be refunded.**

MULTIPLE CHILD DISCOUNTS:

If a family has more than 3 children enrolled in FLINDERS AQUATIC ACADEMY at the same time, a discount applies to the 4th child at 25%

CERTIFICATES AND PROCESSES:

Certificates of participation and achievement are accessible online when when a level is achieved, your instructor will notify you. Students will progress through levels of the program as they attain and consistently demonstrate the listed skills with confidence. The rate at which each student progresses is on an individual basis and will be accessed and communicated openly through our experienced instructors and coaches. Please note additional charges will apply at the time the swimmer proceeds to the next step on our pathway.

RECEPTION AND ACCESS:

All FLINDERS AQUATIC ACADEMY customers should report to Reception if they need to make any changes to their current situation, such as changes in address, phone numbers, emergency contacts, email address, medical information, etc.

MOVE BOOKINGS:

If your child cannot attend their regular lesson or you would like to permanently MOVE your child's booking, email, or come and see us in the office. Please allow 24 hours' notice for non-attendance or you forfeit your lesson.

ATTENDANCE AND ABSENCE / Make-up Policy:

Regular and consistent attendance is essential to assist the development and attainment of skills for each swimmer. We highly recommend 2 lessons per week for learn to swim members who would like to progress quickly. It is recommended that all squad members ensure that they attend the recommended sessions relevant to their allocated squad. Attendance must be punctual and prior to the lesson/squad commencing to ensure minimal disruption for all.

LTS Parents, can you please make a note of our **Make-Up Policy**. This has been put in place to help streamline lesson bookings and give our students an opportunity to book in for the lessons they miss when they are away. But please note, that make-up lessons are only available if you advise us before your lesson that you are going to be away by calling the swim school on **0448 482 444**, or seeing us in person on the week before during your normal lesson, to advise us of when you are going to be away – (whether you are requesting to do a make-up or not) because it will let us know where we may be able to offer a make-up lesson to someone else. **We cannot guarantee your normal teacher will be available - if you turn down the teacher and times offered and available you will forfeit your lesson.**

The policy means **LTS** you will now have a maximum of 2 make-up lessons per term, per child. Make-up lessons also do not carry over from one term to the next. **SQUADS DO NOT GET MAKEUPS** or carry over into the holiday program or the new term you simply pick another session time for your missed lesson during the term.

In the event of extended illness, please provide a Doctor's Certificate and we will assess if we can accommodate you to the best of our ability. Extended illness refers to an absence greater than 2 weeks (continuous) which cannot be covered by make-up lessons.

FOR PRIVATE LESSONS IF YOU CANCEL YOUR PRIVATE BOOKING THERE WILL BE NO MAKE UP OFFERED, YOU WILL BE FORFEITING YOUR LESSON IN ORDER TO HOLD YOUR REGULAR SPOT.

For any specific happening i.e., medical issues/holiday please email swim@flindersaquaticacademy.com to inform of the reason of absence and duration.

For long duration illness and injury please email/forward a medical certificate. At management discretion, considerations may be made to freeze bookings. Make-up learns to swim lessons do not roll over from term to term.

If a lesson is missed and 24 hours' notice has not been given, the lesson will be forfeited. If you are absent from your make-up session you have arranged, you forfeit your opportunity to redo the lesson. If you miss a squad session, there are other sessions in the week to choose from. There are no make-ups for squads.

PRIVATE LESSONS – LEARN TO SWIM:

To book a private lesson, you are required to book for a minimum of 3 consecutive lessons. Private lesson fees are \$40 per child/per lesson for 30 minutes or \$30 per child/per lesson for 20 minutes. 24 hours' notice is required if you cannot make your private lesson. If 24 hours' notice is not given you will forfeit your lesson and no refund or makeup will be given. Private Lessons are always guaranteed as "One on One" or "One on Two" Lessons, however we do not guarantee Private Lesson teachers as teachers may call away sick or be unavailable, but we will always replace your Private Lesson teacher with one of equal ability and qualifications at no notice. If you choose to not attend your Private Lesson with a replacement teacher, that will be at your cost, and you will forfeit your lesson.

PRIVATE STROKE IMPROVEMENT SESSIONS – SQUAD SWIMMERS ONLY:

To book a Private Stroke Improvement Session with our Head Coach, or other Squad Coaching Staff, you'll need to organise this directly with your coach and check their availability around the squad training timetable. Best times are before or after their squad training commitments.

HEALTH AND APPROPRIATE ATTIRE:

Each swimmer is required to wear appropriate clean and suitable swimming attire in the swimming pool. All students need to wear a cap and goggles for training. This applies to all the groups from Turtles through to Dolphins. We request that children up to the age of 24 months and non-toilet trained must wear a swim nappy with elastic waist and leg bands. Please note that we will not lend out spare goggles or caps due to Health and Safety reasons; however, caps, goggles and general swim equipment will be available at the Centre Kiosk for purchase. All swimmers must come prepared and equipped for each lesson. ****Due to Health Regulations, all students in parent and child classes will need to wear a disposable swim nappy and a swim nappy pant over the top of their disposable nappy to participate in swimming lessons****

Cold/Flu/Cough Sickness Policy: Please note that we cannot allow sick children/students to attend swimming lessons due to them infecting other children and our Swimming Teachers. If your child is sick with flu like symptoms that include coughing, sneezing, sore throat, fatigue or has green/yellow mucus please do not bring them to swimming lessons. We reserve the right to remove any children/student from swimming lessons that might be infectious. **All CURRENT COVID19- RULES AND REGULATIONS WILL BE APPLIED.**

MEDIA CONSENT & RELEASE:

By signing this form via **INITIALING** below, you consent to Flinders Aquatic Academy using the photographs and/or videos listed below (which may contain your image) in any of its publications and materials (including written, electronic or multimedia materials) for distribution on Instagram or Facebook, for Flinders Aquatic Academy's social media for educational, promotional or reporting purposes. When giving your permission, you should be aware that any information published on the internet is accessible to millions of users from all over the world, that it will be indexed by search engines and that it may be copied and used by any web user. This means that once the image is published on the internet, we will have no control over its subsequent use and disclosure. You also acknowledge that you are not entitled to any remuneration, royalties, or any other payment from Flinders Aquatic Academy in respect of the use by Flinders Aquatic Academy of the photographs and/or videos. Filming on your private phone is prohibited without consent.

EVENTS:

Please note that the centre is a large multipurpose facility and may be used for sporting events throughout the year. The Centre will use its best endeavours to accommodate all users of the Centre during these periods, ensuring every effort to keep you informed of potential disruptions or cancellations. **This includes any unforeseen natural disaster/extreme weather, flash floods, pandemics.** Flinders Aquatic Academy will not be at any liberty to offer make-up lessons or refunds, as this is something out of our control. **Email correspondence will be issued in the unlikely event of a cancellation. Please check your email on extreme weather days.**

PUBLIC HOLIDAYS:

Flinders Aquatic Academy will be closed for all public holidays. An additional closure may apply to other holiday periods and will be advised promptly. **Pupil free days we are always open.**

CANCELLATIONS:

All members must provide a minimum of 1 weeks' notice after the minimum term is completed. Notification is required in writing and can be forwarded via email. If you decide that your child will have a term off, they will require a re-assessment before re-joining, as swimmers are known to regress with absence from swimming.

INDEMNITY:

I acknowledge and agree that FLINDERS AQUATIC ACADEMY, its employees, and contractors will not be liable for any loss, damage to any person's belongings or properties arising from any acts or commissions by FLINDERS AQUATIC ACADEMY, its employees and contractors or any participant in the FLINDERS AQUATIC ACADEMY centre arising in relation to such loss or damage. By **INITIALING** below, I acknowledge that I have read and understood all the TERMS and CONDITIONS regarding FLINDERS AQUATIC ACADEMY program and services.
